

Privacy Policy

Last updated: July 2026

Security Sensor LLC (“we”, “our”, “us”) respects your privacy. This Privacy Policy explains how we collect, use, disclose, and protect information submitted through our website, contact forms, service request forms, phone calls, text messages, and online advertising.

Information We Collect

We may collect personal information that you voluntarily provide, including:

- Name
- Phone number
- Email address
- ZIP code
- Service address
- Type of security system or equipment
- Brand, model, or technical details of your existing equipment
- Description of the issue or service request
- Preferred service time
- Uploaded photos or videos
- Any other information you choose to provide when requesting security system installation, repair, or monitoring services

We may also automatically collect technical information such as browser type, device information, IP address, pages visited, and general usage data through cookies and analytics tools.

How We Use Your Information

We use the information we collect to:

- Respond to your service request
- Schedule appointments
- Communicate with you by phone, text message, or email

- Provide security system installation, repair, and monitoring services
- Improve our website and user experience
- Measure advertising performance
- Manage customer communication and support

By submitting a service request form, you agree that **Security Sensor LLC** may contact you by phone, text message, or email regarding your request. Message and data rates may apply.

Information Sharing

We do not sell your personal information.

We may share limited information with trusted service providers only when necessary to:

- Operate our website
- Manage forms and submissions
- Process messages
- Provide analytics
- Run advertising campaigns
- Communicate with customers

These providers may include website hosting platforms, form tools, analytics services, advertising platforms, and communication tools.

Cookies and Tracking Technologies

Our website may use:

- Cookies
- Google Analytics
- Google Ads
- Wix tools
- Other similar technologies

These tools help us understand website activity, improve user experience, and measure advertising performance.

Data Protection

We implement reasonable administrative, technical, and physical safeguards to protect your personal information. However, no method of transmission or storage is completely secure.

Data Retention

We retain personal information only as long as necessary to provide services, comply with legal obligations, resolve disputes, and maintain business records.

Children's Privacy

Our services are not directed to children under 13. We do not knowingly collect personal information from children.

Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of those websites.

Your Rights

You may contact us to request:

- Access to your personal information
- Correction of inaccurate information
- Deletion of your personal information

We will respond in accordance with applicable laws.

Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The “Last updated” date reflects the most recent revision.

Contact Us

Security Sensor LLC

Miami, Florida

Phone: (786) 906-0784

Website: security-sensor.com